

YOUR STAY WITH BALI.PLACE

House rules — Rumah Elfi



Smoking & fire safety

- Smoking inside the bedrooms and living room is strictly prohibited, without exception.
- Cigarettes must be fully extinguished in the ashtray before you walk away, every time.
- Rumah Elfi is built largely from wood and ignites quickly — a single unextinguished cigarette puts the entire property and everyone in it at serious risk.
- Barbecues are not permitted anywhere on the property.

Any damage caused by failure to follow this rule will be charged to the guest.



Noise & neighbours

- Much of Rumah Elfi is open-air, so sound travels easily to our neighbours. Please keep noise to a minimum between 10pm and 6am.



Pets

- One pet is welcome.



Events

- Events are not permitted without our prior permission.
- Please do not exceed the maximum number of guests without our prior permission.



Check-in & check-out

- Check-in is after 2pm, unless an earlier check-in has been confirmed with us.
- Check-out is at 10am, unless a later check-out has been confirmed with us.



Housekeeping

- Daily cleaning is included; if we ever forget to check in with you about it, just let us know via WhatsApp or your booking channel.
- Towels and bed linen are changed every three days – fresh towels daily, just ask.
- Extra bed linen changes: we're sorry, but we have to charge IDR 40,000 per room. Little accidents (like a spill by a little one) are of course free.
- Even on days without cleaning, we may still need brief access to water the garden.



Pool

- Our pool technician, Kadek, visits twice a week to keep the pool as beautiful as when you arrived — we will always let you know before he comes.



Kitchen

- Housekeeping does not include cleaning the kitchen. **This is not part of our daily service.**
- Bali's tropical climate means food left out or dishes left unwashed attract insects and other wildlife quickly.
- Just like at home, whoever uses the kitchen is expected to leave it clean afterwards, every time.
- Please wash up and put everything away before you turn in for the night.